

Sisley Garden Tours 2013 Prices and Conditions for residents of Canada

Dear Garden-lover,

Thank you for your inquiry about Sisley Garden Tours.

Every year since 1993 Sisley Garden Tours have been known for consistent high quality, a leisurely touring pace, and knowledgeable guides and speakers. Tours include dinner every evening and buffet breakfasts daily, with lunch on your own so you may sample the local cuisine as you please. The tours include hotel stays of multiple nights at 4 star properties with private facilities. This allows you to relax (unpack and re-pack less often) and truly enjoy the breathtaking scenery without feeling rushed. Your admissions to all gardens on the itineraries are included in your tour price.

Tour Pricing: The prices listed below are land only, and do not include transatlantic airfare. Prices are based on currency exchange rates as of 23 June 2012 and will only be adjusted should a major fluctuation occur. A minimum number of 15 tour guests are required to guarantee departure and Sisley Garden Tours and DHTour reserve the right to cancel the tour and refund money received should this number not be reached.

An English Spring with **Chelsea Flower Show** – May 18-25, 2013 (7 nights)

\$ 3275.00 CAD per person based on double occupancy.
\$ 800.00 CAD single supplement.

English Summer Gardens with the **Hampton Court Palace Flower Show** – July 7 - 13, 2013 (6 nights)

\$ 3050.00 CAD per person based on double occupancy.
\$ 720.00 CAD single supplement.

Air Transportation and Transfers: We will be happy to assist you in your transatlantic airline reservations from any gateway in Canada or the USA. We can help you with your travel arrangements in Europe if you wish to extend your stay. Please note that most lower fare international airline tickets are non-refundable and carry exchange fees. Therefore cancellation insurance is always a good idea.

Transfers: If you arrive at Heathrow early morning on day 1 of the tour, transfers will be arranged at no extra cost by Sisley Garden Tour. All other transfers will be included, if required, as part of any extended package by DHTour. Other transfers include if you arrive at any other time, date or airport and any return transfer from the final hotel to the airport or central London.

Travel Insurance: Insurance is essential, especially due to the non-refundable nature of most airline tickets. We offer RBC insurance and will be happy to provide a price quote and a detailed brochure of coverage on request.

Booking and Payment: Simply fill out the booking form with as much information as possible. If you do not have a passport yet, mark TBA in the space provided. You may mail your booking form to:

DHTour, 2289 Fairview Street, Suite 313, Burlington, Ontario, L7R 2E3, Canada

Or you may fax your booking form to 905-639-9120. We accept cash, money orders, cheques, VISA, Master Card and American Express cards. At time of booking a deposit of 10% per person is required and final payment is due 70 days prior to departure.

Questions: I encourage you to call us at 1-888-597-3519/905-639-9954 before completing your booking request and if you have any questions. You may also e-mail us at one of the 3 addresses below. Our office is open Monday – Friday, 9.00am – 5.00pm.

Sisley Garden Tours have put together the most enjoyable and comprehensive garden tours of England. For the garden connoisseur (or simply one who loves and appreciates beautiful gardens) these are congenial tours with like-minded colleagues, featuring the most exquisite and renowned gardens, redolent in history and fine architecture.

The gardens are spectacular, the tour directors are knowledgeable, the motor coach is deluxe, the history and architecture cannot be denied, and your comfortable room awaits. A deposit today will secure you a place on a Sisley 2013 garden tour!

We look forward to hearing from you and welcoming you on an exclusive garden tour.

Sincerely,

Sherry, Angela and Karen

Sherry Fraser: sherrydht@interlynx.net
Angela Marshall: angeladht@interlynx.net
Karen Burwood: Karendht@interlynx.net

SISLEY GARDEN TOURS 2013 - BOOKING FORM

Please complete this form and mail back with your deposit to:

DHTour, 2289 Fairview Street, Suite 313, Burlington, Ontario, L7R 2E3, Canada

If you are charging your deposit, you can fax this form to 905-639-9120 or call us with your credit card details. You will be notified when your booking form is received and if you are confirmed on the tour.

BOOKING INFORMATION

Please book me (us) as follows:	Per person twin CAD	single supplement CAD
An English Spring with Chelsea Flower Show	\$ 3275 	\$ 800
English Summer Gardens with Hampton Court Palace Flower Show	\$ 3050 	\$ 720

Number of people traveling together is: _____

Room type: _____ double (please circle preference: 2 twin beds/ 1 double)
_____ single (see above for single supplement charge)

I (we) need air transportation: _____ yes or _____ no

If yes, from what major city: _____

Class of service: _____ first class / _____ business class / _____ economy or coach class

GUEST INFORMATION

Legal full name of 1st guest as on passport: _____

Nationality: _____ Date of Birth: _____

Passport number (indicate TBA if you will be getting your passport) _____

Legal full name of 2nd guest as on passport: _____

Nationality: _____ Date of Birth: _____

Passport number (indicate TBA if you will be getting your passport) _____

(Attach a sheet for additional travelers, please.)

Contact Person Mailing address: (street) _____

(city, province/state, postal code) _____

Home phone: _____ Work phone: _____

Mobile/ cell: _____ E-mail: _____

Person to contact in case of emergency (not be traveling with you): _____

Phone number: _____ City: _____

Please go to Part 2 of Booking Form

Part 2 of Booking Form

Please describe any medical or physical conditions or limitations:

Any dietary restrictions? If so, please describe: _____

I (we) need travel insurance: _____ yes or _____ no Phone _____

If you are not purchasing travel insurance with us, who is your health insurance and travel insurance provider?

Policy number: _____ Phone number: _____

PAYMENT INFORMATION

Acceptable forms of payment are money orders or cheques payable to DHTour, VISA, MASTER CARD or AMERICAN EXPRESS. Deposit required is 10% per person. Final payment is due in 2013 by March 11th for the English Spring Tour and April 30th for the England Summer Gardens Tour.

DHTour is fully accredited by IATA and by the Travel Industry Council of Ontario (TICO) reg. no. 50012768. All funds are deposited in a Trust Account until dispersed in payment of the tour(s). See Terms and Conditions attached for Sisley Garden Tours and also, for extended travel, the "Terms and Conditions" in the current DHTour brochure or web site.

Deposit enclosed: 10% x _____ (number of guests) = _____ CAD.

Please bill my Visa / Master Card/American Express #: _____
Exp. Date _____ Security Code _____

Cardholder name (as on card) and billing address:

Signature of Cardholder: _____ Date _____

I (we) fully understand the booking conditions described to me (us):

Signature _____ Date _____

SISLEY GARDEN TOURS - BOOKING TERMS & CONDITIONS FOR RESIDENTS OF CANADA

Cost Includes:

Accommodations at 4 star hotels with private facilities; buffet breakfast daily; dinner every evening; admissions to gardens in the tour; deluxe coach travel; guest speakers and guides as described in an information pack provided at the start of the tour; services of your tour director. Arrival transfers are included in the Sisley Garden Tour's price only if arriving at Heathrow airport early on day 1.

Cost Excludes:

Airfares; passport fees (no visa required from Canadian citizens staying this length of time); lunches; beverages; laundry; gratuities; telephone calls; souvenirs and items of a personal nature.

Cancellation Policy:

Cancellation by client: More than 70 days prior to departure - loss of deposit; between 70 and 31 days - loss of 50%; 30 days and less before departure - 100% cancellation penalty. All cancellations should be made in writing and sent to DHTour. A phone call is also a good idea. For this reason, purchase of a trip protection policy is strongly recommended.

Cancellation by the company: DHTour and Sisley Garden Tours reserve the right to cancel your tour. In this event they will give a refund of all moneys paid up until 29 days before departure. In no case except for reasons of war, natural disasters, fire, civil disturbances, riots, terrorist action, closure of port or airport, industrial disputes, force majeure or similar events beyond our control will cancellation take place within 28 days of the departure date. In the event of a cancellation within 28 days under these conditions, Sisley Garden Tours retains the right to make a partial refund at their own discretion.

Surcharges:

The company guarantees that your holiday will not be subject to any surcharge except for those resulting from fuel surcharges, government action, and unfavourable changes in currency rates. Even in the latter case, we undertake to absorb a certain amount of the holiday price, which excludes insurance premiums and any amendment charges. Only amounts in an excess of 5% will be surcharged, and there will be no administration fee when this surcharge is payable. If this means paying more than 7% of the holiday price, you are entitled to cancel your holiday with a full refund of all money except for insurance premiums and amendment charges. Non-refundable airline tickets will remain non-refundable per airline rules. Should you decide to exercise your right to cancel, you must do so in writing within 14 days of receiving surcharge invoice. Our prices are based on exchange rates as stated. No refunds will be made for services not used and/or favourable changes in currency or costs.

Liability:

We have taken all reasonable steps to ensure that proper arrangements have been made for the tours advertised in this brochure, and that the suppliers of the services are efficient and reputable. Every booking is subject to the conditions imposed by shipping, airline, rail, coach, hotel, restaurant, visitor attraction, insurance and luggage. We cannot be held liable for any loss or expenses suffered by you as a result of your late arrival at the start of your holiday, or at any time during your holiday, for other than reasons within our control. Any willful damage to property is your sole responsibility and the company will not be responsible for any costs incurred due to such action or measures taken up by the various authorities or principals. Damage will be charged to you and must be paid for at that time. We cannot accept claims when an inferior vehicle is used as relief or replacement in an emergency. Sisley Garden Tours reserves the right to withdraw tour membership from any person at any time if their behaviour is likely to affect the smooth operation of the tour or adversely affect the enjoyment or safety of other passengers and neither Sisley Garden Tours nor DHTour shall be under any liability to such person whatsoever. This is without any liability whatsoever on the company's behalf for homeward travel arrangements or refund of holiday costs. The decision of the Tour Director will be final. Sisley Garden Tours and DHTour will not be held responsible for closure of gardens named in the tour itinerary. Under such circumstances every endeavour will be made to find an alternative. Sisley Garden Tours and DHTour reserve the right to substitute hotels. In the event that a passport is lost or one of the group members is taken ill or has an accident, Sisley Garden Tours and DHTour will assist to the best of their ability but must reserve the right to carry on with the tour. It may be necessary to leave the tour member to rejoin later at his/her own expense.

Complaints:

If you have a complaint during your holiday, please notify your director immediately so that he/she can try to resolve the problem. If the matter is not resolved to your satisfaction, you should inform the company in writing within 28 days of the end of the holiday. The company will not accept claims outside this period.

Brochure Accuracy:

All the facts in the brochure about gardens, facilities, accommodations and other services are checked so that they are as accurate as possible before going to print. The brochure is compiled in advance and changes do happen that are not within our control. Such changes are regrettable and where a major change takes place, we will inform you whenever possible.